

SuperShuttle

MCI – Kansas City Airport

PICK-UP LOCATIONS AND PROCEDURES

Bring your confirmation number with you to the Guest Service Booth to give to the Agent on duty or for use with the Automated Kiosk Ticketing System.

SuperShuttle Shared-Ride Van Service

1. Claim your luggage first.
2. Proceed to the SuperShuttle customer service booth located across from each baggage claim area. There are 3 SuperShuttle locations in each Terminal. At Kansas City International Airport your Terminal is determined by the airline on which you are flying.

Terminal A: Gate 1, 15 & 30
Terminal B: Gate 31, 50 & 60
Terminal C: Gate 61, 72 & 80
3. A Customer Service Representative will meet you at each designated pick up location and arrange SuperShuttle service to the Holiday Inn & Suites at The Plaza. **If a CSR is not available, please use the automated Kiosk system located in front of the guest services booth.**
4. You will be issued a boarding pass and receipt. The driver will collect the boarding pass when you board the vehicle. You will not receive a return trip ticket when you check in at the Airport. You will be required to provide your confirmation number and name to the driver when returning to Kansas City International Airport and the driver will collect your signature at that time.
5. You may make advance reservations at www.supershuttle.com/default.aspx?GC=TL4C7 OR by calling 1-800-BLUE-VAN or **1-800-622-2089 ext 2**. The link above will take you directly to the 501st reservation page but if you choose to book your reservation by phone you must provide the booking agent with Group Discount Code TL4C7 in order to receive a \$6 discount on Round-trip reservations ONLY. One-way fares are NOT discounted.
 - Round-trip fares (WITH GROUP DISCOUNT) = \$30 per person RT
 - One-way fares (NO DISCOUNT) = \$18 per person each way
6. **If your shuttle service has been paid in advance, you MUST provide a confirmation number. If you do not have your receipt or confirmation number, you will be required to submit payment to receive a boarding pass.**
7. Proceed to the SuperShuttle covered shelter in the center median outside of the Terminal. A SuperShuttle van will arrive shortly; normal wait time is no more than 25 minutes.

Return Reservations

Reservations for hotel pick-up are required 24 hours in advance. Call SuperShuttle at **1-800-622-2089 ext 2** at least 24 hours in advance of your hotel departure time.

Upon arrival at Kansas City International Airport, the ticket agent or Kiosk will issue the boarding pass for service to the Holiday Inn & Suites on the Plaza.

For shuttle service back to the Airport, provide the driver your name/confirmation number. The driver will obtain a signature for each passenger for verification of pre-paid reservation.